

Foodbank of Santa Barbara County
FAQs: Food Distributions during COVID-19

1. Can I still get food at my normal distribution site?

Yes, our mobile food pantries, mobile farmers markets, and Brown Bag program distribution sites are still in operation. The most up-to-date information about site locations is available here: <https://foodbanksbc.org/get-help/>, including temporary emergency food distribution sites across the county that are being added. ***Please practice social distancing!***

2. Do I have to be a senior to get food?

No, our food distributions are open to all low-income community members at this time.

3. How is the Foodbank keeping people safe?

Our food distributions are ***required to maintain social distancing of at least 6 feet*** between individuals at all times. Clients are instructed to wait in line to pick-up food bags with at least 6 feet between family groups. Children must remain with their family group and not allowed to run around and interact with others at the distribution.

Volunteers packing bags are provided gloves. Hand sanitizer is available for clients at the door and clients are allowed to enter one at a time to maintain social distance. Handles on carts are sanitized with wipes between each use.

4. How can I volunteer?

There are several needs we have in both North County and South County. Roles include packing food bags, delivering food to home-bound seniors, assisting at distribution sites, etc. Please sign-up on VolunteerHub through our website to get specific information about where and when you needed :<https://foodbanksbc.org/give-help/volunteer/>

5. Can I donate food?

Yes, please drop off any additional food you have at our warehouse locations in Goleta or Santa Maria.

6. I don't want to leave my home. What can I do?

Older adults have been instructed to isolate and stay home as much as possible to avoid contracting COVID-19. We are in the process of identifying recipients for home delivery of food bags. Please provide your name, address, and phone number and we will call with your delivery date.

Older adults who need home delivery may call the following direct numbers for assistance:

North County	Daisy Basulto	1-805-699-1198
South County	Jareli Jimenez	1-805-698-1363